Atty. Docket No. 696.001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED **CENTRAL FAX CENTER**

DEC 2 1 2086

In re Application of

Srinivasan et al.

Serial No.

09/804,728

Examiner: Y. Retta

Filed

March 13, 2001

Art Unit: 3622

For

METHOD AND APPARATUS FOR INTERNET

CUSTOMER RETENTION

December 21, 2006

PETITION AND FEE FOR EXTENSION OF TIME **PURSUANT TO 37 C.F.R. § 1.136(a)**

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being transmitted by facsimile to the Commissioner facsimile number (571) 273-8300 on <u>December 21, 2006</u>.

>). Ference III lo. 33'879

December 21, 2006 Date of Signature

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Sir:

Applicant(s) hereby petitions for an extension of time for a total period of three (3) months through and including June 21, 2006 to respond to the Office Action mailed on June 21, 2006. If an additional extension of time is required to insure that this paper is timely filed, please consider this a petition therefor.

The Response for which this extension is requested is filed herewith.

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12/22/2086 TL0111

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510.00 OP

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Applicant is a small entity and the extension fee required under 37 C.F.R. §

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1.17(a)-(d) is calculated below:

		large entity	small entity	DEC 2 1 2006
()	one month	\$120	\$60	
()	two months	\$450	\$225	
(X)	three months	\$1,020	\$510	
()	four months	\$1,590	\$795	
()	five months	\$2,160	\$1,080	

Attached hereto is a completed Credit Card Payment Form. Please charge the credit card identified thereon in the amount of \$510.00 to cover the extension of time fee for three (3) months. The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to the credit card identified in the attached Credit Card Payment Form.

Respectfully submitted,

Starley D. Ference III Registration No. 33,879

Mailing Address:

Customer No. 35195
FERENCE & ASSOCIATES
409 Broad Street
Pittsburgh, Pennsylvania 15143
(412) 741-8400
(412) 741-9292 - Facsimile